Health Policy for Visitors
Updated March 2020

The New Children’s Museum strives to provide a safe and healthy environment for visitors and staff. We respectfully request that visitors with the following symptoms not visit the museum:

- Fever
- Flu symptoms (headache, high fever, chills, lethargy, muscle aches, cough, sore throat)
- Upper Respiratory Infections (nasal congestion, runny nose, scratchy throat, painful swallowing, cough, watery eyes – with or without fever)
- Cold symptoms (a fresh sneezy and runny cold)
- Diarrhea or vomiting
- Conjunctivitis or “pink eye” infection
- Lice
- Strep Throat (child must be on antibiotics for 48 hours before coming to the museum.)
- Any of the following contagious diseases: measles, mumps, rubella, roseola, and chicken pox. (Children with chicken pox may not come until all of the sores are crusted and there are no new eruptions).

As a general rule: if you or your child have a fever or are too sick to go to work or school, then you are too sick to visit the museum.

If Museum staff observes visitors that appear sick or exhibit any of the symptoms above, they may approach the caregiver and request they leave the Museum. If this happens, free passes will be provided so the child can return when healthy and able to think, play and create with us!

Helpful Tips
Here are some common practices that stop the spread of cold, flu and other illnesses in places where a lot of people gather:

- Wash hands often with soap and water for at least 20 seconds. The Museum has multiple sinks:
  - Main Level. multiple sinks in three restrooms near the store and café; in the Innovators LAB and outside on the Paint and Clay Patio
  - Lower Level. sinks in two restrooms near Sketch Aquarium (and Party Place and AEC for birthdays and student/other groups)
  - Upper Level. sinks in two restrooms near tikitiko and on the Wonder Sound patio
- If you are not near a sink, use hand sanitizer! The Museum has pop up hand sanitizer stations on all three levels. If you can’t find one, ask our visitor experience staff!
- Avoid touching your eyes, nose, or mouth with unwashed hands.
- Cover mouth and nose when you cough or sneeze (or sneeze into your elbow!). Throw the tissue away and wash your hands.