

VISITOR RULES

The New Children's Museum is a special shared space for families. To ensure that everyone is safe, comfortable and able to play, we ask that our visitors follow our rules of conduct. Museum rules are based on safety, common sense and courtesy to other visitors.

SUPERVISION

- Drop-offs are not allowed. All children must be accompanied by an adult (age 18+) when visiting the Museum.
- We are a "hand-holding" Museum. Parents/chaperones are responsible for children's safety and discipline. Lack of adequate adult supervision of children may result in immediate removal from the Museum without refund and may be grounds for revoking Museum membership.
- Some installations and studios have age limitations for safety and comfort. Please refer to signage.

BEHAVIOR

- Disruptive, disrespectful and/or abusive behavior may result in immediate removal from the Museum without refund and may be grounds for revoking Museum membership.
- Each installation and studio will have signage to reflect any special conduct (ie: age restrictions, no shoes, etc.).

PHOTOGRAPHY

- Visitors may be filmed, photographed or recorded by The New Children's Museum for educational and promotional uses, including the Museum's website and social media platforms. Please inform the Welcome Desk if you prefer not to be photographed.
- The Museum allows still and video photography only for personal and/or noncommercial use. Working members of the media MUST obtain permission from the Museum's Marketing + Communications department and be escorted by a Museum staff member while in the building.
- For photoshoot information and rates, contact the Marketing + Communications department.

FOOD + DRINK

- Snacks may be brought from home or may be purchased in the Café and consumed in the Café area, park or other specially designated area.
- Food and drinks can damage the art and pose a safety hazard to other guests. Food and drinks are NOT allowed in any installations or studios at any time.
- The Museum is not a "peanut-free" environment.

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UNACCOMPANIED ADULT

- The Museum's installations and studios are open and available to view for all guests including adults without children. Unaccompanied adults must leave their ID at the Welcome Desk during check-in.

SERVICE ANIMALS

- Certified service dogs are allowed in the Museum. Pets are not allowed. We reserve the right to ask for removal of the dog if the dog is disruptive or relieves itself in the Museum.
- Be prepared to answer the following questions: *Is the dog required? What work is the dog trained to perform?*

ENJOY YOUR VISIT!

If you see something that concerns you, please alert Museum staff immediately.